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phone email

#### Education

Columbia University School of Journalism New York, NY M.S. (expected), 2008

Broadcast concentration, with coursework in photography and radio production Masters Project: A video documentary on diagnosing returning war veterans

Wesleyan University Middletown, CT B.A., Double Major: American Studies / Theatre, 1995

## **Professional Experience**

# Principal Systems Administrator, Security Officer: Upromise, Inc Needham, MA 2000 - 2007

Joined startup company as it grew from initial concept to a nationally-known online service for college savings. Helped design network systems and deploy production computer servers as the company's website grew to over 8 million members. Interviewed and hired other technical staff. Developed procedures for managing and securing multiple clusters of UNIX servers. Wrote operational and policy manuals. Taught and coached group of systems administrators in India. Worked with other management teams to design technical security infrastructure.

### Lead Systems Administrator: Harcourt Online Burlington, MA 1999-2000

Systems and network administrator for newly formed internal hosting group responsible for online services to all 20 divisions of Harcourt General Publishers. Helped in designing and building brand new hosting facility.

## Senior Systems Consultant: The Left Bank Operation Somerville, MA 1996 - 1999

Member of small technology consultant firm. Worked with multiple clients -- investment banks, publishers, department stores, and others -- to assess their technical needs and install new services, e.g. email and internet access. Worked on a wide variety of projects, writing documentation and training clients when necessary.

# Designer and Webmaster: Utopia, Inc Waltham, MA 1995 - 1996

Designer for web development company. Worked with local businesses to conceptualize, create, and maintain their first websites. Worked extensively on the presentation, backend, and daily satellite downloads from Project Candide, during which a team climbed Mt. Kilimanjaro and sent back pictures and text to local classrooms via satellite phone.

#### Webmaster: The Utne Reader Minneapolis, MN 1995

Site designer for "The Utne Lens," a nationally recognized (albeit short-lived) online sister publication to The Utne Reader. Technical liaison to editors, authors, advertisers, art director. Performed graphic design as needed.

## Skills and Interests

Spanish (proficient), audio and video editing (Pro Tools and Avid), field recording and photography, Photoshop, HTML, CSS, perl scripting, MySQL, blogging, lighting design, singing, chainsawing, and international cooking.

### References

John Dinges, Professor and Director of radio program Columbia School of Journalism

Lenny Bourin, Adjunct Professor and Senior Producer ABC News

Rich O'Neal, Vice-President of IT Operations Upromise Inc